IT Support Specialist (m/f/d) (Hankook Tire Europe)

Hankook Tire manufactures globally innovative, award-winning radial tires of proven superior quality for passenger cars, light trucks, SUVs, RVs, trucks, and buses as well as motorsports (circuit racing/rallies). Hankook Tire’s European Headquarters is located in Neu-Isenburg near Frankfurt am Main in Germany. The manufacturer operates further branches in Czech Republic, France, Germany, Hungary, Italy, the Netherlands, Poland, Russia, Spain, Sweden, Turkey, UK, and Ukraine. Hankook products are sold directly through regional distributors in other local markets. Hankook Tire employs approximately 20,000 people worldwide and is selling its products in over 180 countries. Internationally leading car manufacturers rely on tires made by Hankook for their original equipment. Approximately 30 percent of the company's global sales are generated within the European and CIS-Region. Hankook Tire has been represented in the renowned Dow Jones Sustainability Index World (DJSI World) since 2016.

Hankook Tire Europe GmbH is searching for IT Support Specialist (m/f/d)

Your Tasks:

- Administer the entire computer network, including servers and IT infrastructure, to ensure optimal performance and security
- Select and purchase new hardware and software following established procedures and budgetary constraints.
- Support users through troubleshooting and resolving technical problems related to computer systems, software, and hardware components.
- Train users on software and hardware usage to improve efficiency and reduce support requests.
- Maintain accurate records of technical issues and solutions for future reference and analysis.
- Cooperate with IT departments in other R&D centers to coordinate procurement and deployment of new IT assets.
- Program small macros and develop software solutions for user support.

Your Profil:

- Degree in Information and Communication Engineering or Computer Engineering
- Communication and teamwork in an international work environment
- Ability to work independently, high resilience, and flexibility
- Fluent English, both spoken and written; German would be beneficial

We Offer:

- Become a valued member of our motivated, diverse team
- Enjoy flexible working hours and 30 days of annual leave
- Access comprehensive in-house and external training opportunities
- Receive a daily food voucher for every workday
- Take advantage of significant discounts on Hankook products
- Participate in regular team lunches in a relaxed atmosphere

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Additional information

Location	**Neu-Isenburg**
Position type	**Full-time employee**
Start of work	**Dec 1, 2026**

Responsible

HR Recruiting